

Audit Testimonials

Drive DeVilbiss Healthcare is proud to have strong customer relationships and pride ourselves on the excellent customer feedback we receive. Our customer testimonials are evidence that we can provide you with the tailored solutions you require to meet your individual needs and requirements.

"I would like to express my thanks to the Audit Team in saying how professionally they carried out our recent mattress audit. Having never been involved in an audit before, Park House had the additional responsibility of organising my team and guiding them through the audit process from the start to finish.

I cannot believe we achieved so much in such a short space of time; as a whole I feel the audit went very well, the team were courteous, polite and conducted themselves in a professional manner at all times."

**Helen Merry Equipment Library & Decontamination Unit
Manager The Countess of Chester Hospital**

"The clinical audit team have been efficient and discreet in carrying out mattress audits in our busy hospital Trust. They have been accommodating in the timing and frequency of the audits and have produced audit reports rapidly following the service. We have been very pleased with the service."

**Caroline Hughes TVNS,
Royal Shrewsbury and Princess Royal Hospital**

"With the increasing demands encountered in Infection Prevention & Control today, we required help to undertake a mattress audit Trust wide. The audit team provided a free service that reacted quickly and efficiently across numerous sites. Members of the audit team were always available for advice and on completion of the audit comprehensive reports were provided. These ensured appropriate mattresses were purchased to meet the needs of client groups accessing care."

**J. Gartside Infection Control Nurse,
Coventry and Warwickshire NHS Partnership Trust**

"411 mattresses were ordered and specially made to accommodate the size of the larger hospital beds that our Trust purchased previously. The design and prototype were promptly sent to the Trust for approval and delivery date was scheduled to be carried out over 3 days to install all 411 mattresses across 3-4 different sites. The Trust arranged that the mattresses would be exchanged and the old mattresses would be removed and destroyed. This process worked exceptionally well with very little disturbance to the patients' and staff routine."

**Anita Downs-Santoro Matron,
Peterborough District Hospital**